

Springfield Township Parks and Recreation: Summer 2020 Program FAQ

Q: I registered for various summer camps, which ones are canceled and which camps are running?

Please reference the [Program Status document](#) to reference the status of a particular camp. Many camps have virtual alternatives.

Q: If my program is canceled or I am not comfortable sending my child to camp, will I be refunded?

All canceled programs will result in a full refund to the credit card used at time of registration. Withdraw requests must take place no less than three weeks prior to the start of the program. All program withdrawals will follow the department refund policy.

Program Withdrawal & Refunds

Any participant may withdraw from a Springfield Township Parks & Recreation activity. Registrants are entitled to a full refund if such withdrawal and refund request is provided to the Parks & Recreation Department no less than three (3) weeks prior to the start of any program. A processing fee of \$15.00 (per program per person) will be withheld from all processed registration withdrawals.

If the request occurs within three (3) weeks of the program start date, no refund will be given. Additionally, no adjustments or refunds will be made once the program has begun. Missed classes or sessions will not be refunded.

Q: If virtual camps are being offered, how much will they cost? Where do I register?

Virtual camps differ in price. Please look at the Program Status document for details and registration links.

Kidz Klubhouse FAQ

Please note: full details on camp procedures will be released prior to the first week of camp.

Q: With the School District facilities closed, where will Kidz Klubhouse take place?

Kidz Klubhouse will take place at 1200 E. Willow Grove Ave. This complex has two indoor buildings and Laurel Beech Park. The camp will take place outdoors as much as possible. When the building is in use, groups will be assigned to a specific section for their group only.

Q: How will you screen children to ensure they are not sick upon arrival?

Temperatures will be taken upon arrival each day during car loop drop off. Using a forehead temperature reader, staff will screen the child through the open car window to eliminate exposure and protect individual privacy. Children will not leave the car during the temperature reading.

If a child has a temperature of 100.4 or higher, they will not be permitted to attend camp until the fever drops. Parents are also asked to confirm that the child does not have fever, shortness of breath or cough.

Q: Are there any limitations on group sizes for summer programs that are permitted to operate in counties in the yellow phase?

Although the Pennsylvania Department of Health has not implemented group size restriction, Springfield Township Parks and Recreation will keep camp sizes around 8 - 10 campers per age group.

Q: Are staff and youth required to wear face coverings while participating in child care and summer programs that are permitted to operate in counties in the yellow phase?

Per the Pennsylvania Department of Health recommendations, staff will wear masks when social distance of 6 feet is not achievable. Children are not required to wear masks unless the instructor has specifically noted it as a requirement. Kidz Klubhouse campers will not be required to wear masks.

Q: How will staff keep facilities, materials and equipment clean?

Tables will be cleaned before camper arrival and after camper departure. Restrooms will be cleaned after each use. All equipment will be sprayed down after each use.

Q: What will you do if someone becomes ill?

The facility will be prepared with an isolation room per CDC guidance. The sick child will be isolated and sent home. Campers from the same group will be notified. All rooms in which the child was in will be cleaned and disinfected after they have gone home.